

1st Time Pass Ltd
24 Ryegrass Close
Chatham, Kent, ME5 8JY
info@1st-timepass.co.uk
01634 682 813

WWW.1ST-TIME PASS.CO.UK

The New Driver & the Instructor Trainer Specialist.

Shipping & Returns

In some areas of the UK and Northern Ireland your choice may be limited. To give you some indication our shipping charge could vary from a low of £1.99 to a maximum of £6.39 for 2-4 day delivery to most UK mainland addresses.

We do not operate a so called 'Free' postage policy as realistically everyone knows that you get nothing for 'Free', the 'Free' postage costs will always be reflected into the price you pay for the product and that the 'Free' postage is just another marketing tool designed to fool the customer into thinking they have got a good deal.

Our product prices are the lowest in the UK and our postage costs are kept to the absolute minimum. We believe that that is the fairest way to treat all our customers.

Courier Pack or R/Mail 2nd Class

Using our Royal Mail 2nd Class service, your goods will **usually** be delivered within 2-4 working days.

Standard Tracked Delivery

Using our Standard Tracked service, your goods will **usually** be delivered within 2-4 working days.

Priority Tracked Delivery

Using our Priority Tracked service, your goods will **usually** be delivered the next working day for orders placed before 12 noon, or within 2 working days for orders placed after 12 noon. In some areas of the UK and Northern Ireland it can take an extra day. If we are unable to fulfill a Priority Delivery due to unforeseen circumstances, such as a lack of stock, we will refund the difference between the Standard and Priority Service.

All delivery times quoted are subject to stock and are therefore not guaranteed.

Returns

We do not operate on a sale-or-return basis. Please ensure the suitability of the product before purchase.

If you would like further information or help before purchasing please contact us on 01634 682 813
Damaged or incorrectly supplied items will be replaced free of charge - or a refund issued if you prefer - provided notification is made within 7 days of receipt of goods.

Please telephone 01634 682 813 to obtain authorization and instructions.

Items returned without authority will not be accepted for credit.

None of the above affects your statutory rights as a consumer

1st Time Pass Ltd.

The learner driver & instructor trainer specialist.

 **01634 682 813**

Text: **07737 164 443**

 [**info@1st-timepass.co.uk**](mailto:info@1st-timepass.co.uk)

 [**www.1st-timepass.co.uk**](http://www.1st-timepass.co.uk)

**Company Registered in England
Number 7011248**

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